



Cloud Phone 365

Leading VoIP Provider in Pittsburgh



Who is Cloud Phone 365?

Cloud Phone 365 is the most reliable no-contract cloud VoIP phone service for small businesses in the U.S. and Canada. We're delivering a broad suite of Unified Communication services to in-office and mobile devices spanning cloud telephony, virtual contact center, and virtual meeting through a proprietary unified Software as a Service, or SaaS, platform. Cloud Phone's software abstracts complex networking, redundancy, security and interconnection requirements to provide a seamless and easy-to-use solution for business customers.

40% savings over traditional phone systems

Mobile VoIP Users to Reach **1 BILLION** by 2017 (Juniper Research, 2012)

The Future is Here. Are You?

The communications industry is undergoing unprecedented technological innovation. Cloud software continues to flip the industry on its head, enabling explosive growth through a business model that allows companies like yours to utilize high-value software and services like Cloud Phone 365 to cut costs and increase productivity.

What Makes Cloud Phone 365 the Clear Choice?

Simplicity. Future-proofed.

That's what you get from us right out of the box. Our support for our customers is second to none, and our experienced support team endlessly strives to enable your success, evolving as your needs do in order to facilitate a truly future-proof solution that improves your business now, and maintains its success for years to come.

With diverse knowledge of the cloud communications industry, we're able to provide our customers with the exceptional people, proven processes, and innovative technology they need, while eliminating the complexity of traditional communication solutions.

Products and Services



Phone System

You want reliable, high-quality phone systems that simply work. And with your business in a constant state of change, sometimes simple suffers. But today, transforming your phone system is simple regardless of your business—whether you have five employees or 500.

- Dissolve costs of traditional phone closets
- Full PBX capabilities utilizing easy interface
- Low monthly phone bills (including VoIP services)
- Future-proof your phone systems



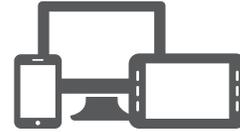
Hosted Fax

Send and receive faxes via email and completely eliminate the cost and inconvenience of fax machines and phone lines, even as your customers continue to send and receive faxes in their customary way. Easily receive faxes as attachments in your email and send faxes by attaching your documents to an email. We'll send your fax and deliver fast confirmation.



Virtual Auto Attendant & Mobile VoIP

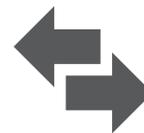
Get unlimited auto attendants, extensions, and mailboxes—all configured to meet your exact requirements. You'll be able to utilize an unlimited combination of IP desk phones and softphones, while seamlessly integrating your call flow with your wireless technologies.



Unified Communications

Unified Communications (UC) is the seamless integration of voice, presence, chat, data, applications, and other technologies that help drastically improve your communication processes and business productivity. Our software and services enable you to access your account and seamlessly incorporate our high-value cloud communication services.

- **Mobility:** Access the information you need (internet connection required).
- **Manageability:** Small to mid-sized businesses can provide a simplified, service to compete more effectively with the competition.
- **Multi-User:** Large groups of workers or customers can collaborate on discussions or share resources, helping to maximize your budget.
- **Scalability:** With the constant change in technology, scalability is huge in today's business world and with UC, your services can be provided on a per-customer basis, cutting down unnecessary costs.
- **Disaster Recovery:** Your business can rest easy in a server emergency with the use of UC, where your data can be backed-up for rapid recovery.



API Integration

We've created several plugins and applications to help you such as click to dial, screen pops, call logging, and presence. The Operator console delivers all this and live visibility into your account for call control, call parking, visual voicemails and much more.

Features and Benefits



Personal Flexibility

Our reliable, feature-rich hosted phone services adjust as you need them to. We make it easy for our customers to deploy the communication apps and solutions that your business needs, creating an in-office experience right at your fingertips, wherever you are on whichever device you choose. Commonly used features include: full call center capabilities, listen live, find me follow me and more.



Mobility Mastered

Mobility is paramount in today's business world. Keep your company connected with a wide array of mobile features—from simultaneous ring to remote call control to help you conduct business anywhere through any device.



Obsessive Support

Obsessive Support is a commitment to our customers that is a never give up, never give an excuse kind of attitude. At Cloud Phone 365 our employees understand that our customers are number one. The drive is to go the extra mile and to take extra care of your business making sure technology works as smoothly as possible.



Business Continuity

Eliminate operational loss should part of your communications network go down. A recovery plan will help your business save itself! Insure your future by providing your business with the necessary protection, including e-mail archiving, data backup and restoration, upgrades, information protection, disaster recovery, and more. With parallel systems put in place in different locations to ensure business continuity even if a natural disaster occurs, we keep you covered.



Customer Tested

Our products and services are customer tested, and approved—we've enabled countless businesses to improve their communication channels easily, and effectively, to transform their business into a competitive powerhouse. With a full range of front and back-office features, you can rest easy knowing your business is taken care of, now and for the future.

“We went through a tremendous number of local Telephone Providers before finding Cloud Phone 365. Now that they are here, our search is OVER! It has been smooth sailing ever since they came on board.”

— Dr. Matthew DiAndreth | DMD

Precision Endodontics

Get a Quote Today

Interested in switching to Cloud Phone 365? Call **412.346.8500** to receive a customized quote detailing the benefits of utilizing our innovative products and services. When you're ready, we'll install your new phone system with ZERO downtime, so you can get back to business.

<http://www.cloudphone365.com/Start-Free-Trial>

Plans starting at
\$14.99 / month
per extension