

Improve your productivity with Managed Services

- ✓ 24x7 Proactive IT Support & Maintenance
- ✓ Award winning Obsessive Support
- ✓ Reduce Capital Expenditures
- ✓ Strategic Planning for Growth



Tools

IT Managed Services includes monitoring management, antivirus, email outage protection, security patching and more.

Monitoring

The average network-down incident was nearly 50% shorter when the affected device/server was covered by a remote monitoring managed service.
- CompTIA

Lower Cost

Accomplish much more without increasing staff. Total Cost of Ownership (TCO) analysis average documented savings of 20% with managed services.

Why choose ServNet for Managed Services?



Save Money with IT Managed Services

IT Managed Services provide streamlined processes to reduce labor. You also get a comprehensive set of tools to include antivirus, antimalware, antispam, email outage protection, security patching and much more.



No managed services provider? No problem.

ServNet can act as your complete managed services provider with options for onsite support, a 24x7 helpdesk and professional services for projects design and implementation.



Have internal IT staff? Keep them!

ServNet never makes attempts to displace your IT staff. We work with them and supply complete access to all of the same tools that we use to monitor and manage networks. We simply fill in the gaps as required.



Sophisticated IT Managed Services

IT managed services not only individual applications or hardware, but rather complete systems that are comprised of multiple applications and hardware and simulate what a user is experiencing when running applications. All of which can be displayed on custom dashboards.



Comprehensive Management

Integrated antivirus, antimalware, audit and inventory, backups, patch management, remote control, reporting and scripting are provided. All with minimal to no impact on system performance and security.



Detailed Reporting

Whether you need executive level reports to show the high level information such as backup status, patch status and capacity or a more granular level reporting on active directory response times our tools will provide them.

Our Partners



ABOUT US

ServNet was founded with one objective... to deliver a dramatically higher level of Obsessive Support™ to the small and medium sized business marketplace.

Our employees and our culture...

We hire a unique group of people that has a rare mix of people skills and technical skills, and a burning desire to relentlessly improve the level of service we provide to our customers. That's the #1 reason we have been able to grow so quickly and keep long term relationships with people that bring ServNet with them no matter what company they go to work for.

Company Overview



The Fundamentals

ServNet Technologies was founded in 2008

We're based in Pittsburgh, PA with offices in Washington DC & Philadelphia

Our cloud products, managed services, and application development are all backed by Obsessive Support™



Passion

We're passionate about Obsessive Support™

Delivering a customer experience that is superior to the market

We believe what we're doing makes a difference



Focus

Our customer sweet spot is small to medium size business

Customer support is not a loss leader; it's what we do and our flag-ship product



Flexibility

We're built to handle highly-customized IT environments

Our model is built to adjust to customer needs quickly and efficiently

Obsessive Support™

Obsessive Support™ is a commitment to our customers that is a never give up, never give an excuse kind of attitude. At ServNet our employees understand that our customers are number one. The drive at ServNet is to go the extra mile and to take extra care of your business making sure technology works as smoothly as possible. Here at ServNet we're not perfect by any means. We can't guarantee hardware failure won't happen, software won't crash, but rest assure that we will stand by our customers to find a quick and prompt resolution to any issue that may arise. Once you are with ServNet's Obsessive Support™ you'll never have to worry about computer issues again.



We are so confident that our service is the best for your money that we guarantee your complete satisfaction. Our money back guarantee is very simple. If you are not satisfied with our service or support FOR ANY REASON, let us know in writing within 90 days for a FULL REFUND